



NEWS RELEASE

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Federal Program Adds Millions in Funding to Help Customers with Utility Bills

Oklahomans can apply for the Energy Assistance Program through May 15

Oklahoma City, OK – As many Oklahomans are facing new challenges due to the COVID-19 pandemic, Oklahoma Natural Gas is encouraging customers to take advantage of the \$900 million the federal government recently released to the Low-Income Home Energy Assistance Program (LIHEAP).

LIHEAP, which is a federally funded program that helps eligible households pay a portion of their home energy costs, and the application period runs through May 15 at midnight. The Oklahoma, the program is administered through the Oklahoma Department of Human Services.

“We know that COVID-19 has brought hardships that many of our customers have never faced before, so we want to do what we can to spread the word about this important resource,” said Callie Sneddon, Oklahoma Natural Gas director of customer service.

How to Qualify

- Applicants must be responsible for direct payment of their heating bills
- Income eligibility requirements are set at 130% of the federal poverty level

Persons Living at Address	Maximum Gross Monthly Income
1	\$1,354
2	\$1,832
3	\$2,311
4	\$2,790
5	\$3,269
6	\$3,748
7	\$4,227
8	\$4,705
9	\$5,184
10	\$5,663
11	\$6,142
12	\$6,621
+1	\$479 for each additional person

How to Apply

- Visit okdhslive.org

The level of benefit varies according to household income, number of people living in the home, type of residence, type of heating fuel and utility rates. More information is available at www.oklahomanaturalgas.com/LIHEAP.

Ready to Help and Here for Customers

Oklahoma Natural Gas is suspending disconnects due to nonpayment through May 15. A variety of options to make payments or set up alternative payment plans are available to customers who are facing financial difficulties. Customers should visit www.oklahomanaturalgas.com/cares or call 800-664-5463 to discuss alternative payment arrangements. Customer service representatives are available Monday-Friday, 7 a.m. – 7 p.m.

Additionally, the *Share the Warmth* program provides energy assistance to those whose immediate financial resources simply cannot cover their home-heating expenses. Find out more information at OklahomaNaturalGas.com/special-services/share-the-warmth.

For the latest company actions related to COVID-19, visit:

OklahomaNaturalGas.com/coronavirus or follow us on [Facebook](#) and [Twitter](#).

About Oklahoma Natural Gas

Oklahoma Natural Gas provides safe, clean and reliable natural gas to serve more than 877,000 residential, commercial and industrial customers in Oklahoma. We are the largest natural gas distributor in the state, in terms of customers.

We are a division of ONE Gas, Inc. (NYSE: OGS), a stand-alone, 100 percent regulated, publicly traded natural gas utility that trades on the New York Stock Exchange under the symbol “OGS.” ONE Gas is included in the S&P MidCap 400 Index, and is one of the largest natural gas utilities in the United States.

For more information, visit the websites at oklahomanaturalgas.com or onegas.com.

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